



Douglas County Community Response:

Emergency Financial Assistance

Have you been directly or indirectly affected by the COVID-19 pandemic?

We can help! We can provide financial assistance from the CARES act funds to cover the following:

- Overdue rent or mortgage to avoid eviction or foreclosure
- Utility costs to prevent shutoff
- Basic needs items including groceries, formula, diapers, personal hygiene products, and household cleansers.
- A cellphone and/or tablet, one per household, to enable telehealth access or for school-aged youth to access online school platforms.
- Other assistance including food cards, mental health services, basic gas cards, transportation, etc.

***Undocumented families may qualify for rental, mortgage, and utility assistance through a private funding source. Information will be kept strictly confidential.*

Applications are currently being accepted for CARES Emergency Assistance!

Applications can be submitted by:

Agency staff working with families can apply on behalf of the families with their consent. Individuals without children are also eligible to apply. Please complete and submit the application by clicking on this link:

<https://douglascountycr.org/caresform.html>

What happens after the application is submitted?

DCCR CARES Specialists will:

1. Review the application to determine eligibility.
2. Contact the individual/family to verify the information and collect supporting documents.
3. Notify the applicant of approval/non-approval.
4. Process the application for payment

For any other questions about CARES Emergency Assistance, please call:
(Bilingual English/Spanish)

402-212-7518





Douglas County Community Response:

Emergency Financial Assistance

Who is Eligible?

To qualify, the individual requesting assistance must provide proof of legal status or citizenship in the U.S., must be a resident of Douglas County, and must be able to provide supporting documentation of Nebraska residency, legal U.S. residence/ citizenship, and COVID-19 impact.

***Undocumented families may qualify for rental, mortgage, and utility assistance through a private funding source. Information will be kept strictly confidential.*



Additionally, the household will have to fall into at least one of the following categories:

- Loss of employment due to changes in the workplace because of COVID-19.
- Loss of income due to illness specific to COVID-19, of either self or a family member.
- Loss of income due to a loss or reduction in unemployment benefits.
- Due to a lack of income: Inability to stay current with rent or mortgage payment causing a risk of eviction or homelessness
- Inability to stay current paying utility bills causing risk off shut off
- Inability to access necessary resources such as telehealth for medical or behavioral health due to lack of technology – either smartphone or tablet
- Inability of adults or children to receive online education or training due to lack of technology
- Inability to maintain enough food or necessities for the individual or family
- Require short-term financial assistance
- Lack essential items (food, clothing, shelter)
- Have experienced COVID-19 related unemployment
- Are experiencing poverty
- Are facing mental health or substance abuse issues
- Are experiencing language barriers

If you have questions, please contact:
CARES@douglascountycr.org