## **ENCAP** has been providing social and human services to people facing poverty in Douglas and Sarpy Counties since 1965.

Major program areas include:

**CRISIS ASSISTANCE:** Provides emergency rent, utility, and disaster assistance, case management, and connections to available community resources. ENCAP's aim is to meet a household's immediate needs and then provide follow-up support and coaching to help families reach stability.

**FAMILY WELL-BEING:** Prevents families from entering the child welfare system and helps them build resiliency through a coalition of community partners in Douglas and Sarpy Counties via Community Response. In FY20, ENCAP began providing door-to-door food delivery services to DCCR families. In Sarpy County, ENCAP staff provide ongoing coaching and financial assistance to families, as well as support data collection and reporting.

**SENIOR WELLNESS:** Helps older adults 60+ maximize their independence. Until COVID-19 halted in-person interactions, ENCAP offered seniors classes to help them build strength, increase flexibility, and reduce the risk of falls. Since vaccinations became widely available, seniors have returned to ENCAP for exercise, gardening, cooking and nutrition classes, and outings in the community.

**FOOD & NUTRITION:** Delivers monthly food boxes to seniors 60+ with little to no income, offers a community garden to clients and neighbors, and operates the Bellevue Food Pantry (see reverse side). Since summer 2020 we have been utilizing our transportation fleet and driver team to provide food delivery to individual households through service agreements with DCCR, Women's Center for Advancement, and Heartland Family Service. We soon will add this service in Bellevue.

**TRANSPORTATION:** Provides rides to and from school to OPS students enrolled in ESL/migrant programming or who are experiencing homelessness, to job seekers, and to older adults. In June 2021, we began collaborating with Project Everlast Omaha to give daily rides to and from work, including transport of their children, to young adults who have aged out of foster care and are working to establish independence.

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# **ENCAPNebraska.org**

EASTERN NEBRASKA communitv PARTNERSHIP Helping People. Changing Lives.

> ENCAP's Board of Directors is composed of one-third private sector representatives. one-third elected officials or their designees representing our service area, and onethird representatives of the low-income community.

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#### 2020 Summary



ENCAP's mission is to reduce the power of poverty in Eastern Nebraska through direct service and results-driven partnerships.

# **ENCAPNebraska.org**



## 2020 by the numbers



# 2020 Challenges, and Achievements

### YOU helped keep families safe, housed, and fed.

The COVID-19 public health crisis drastically impacted our community's most vulnerable populations and tested our resolve. Family needs for food skyrocketed, and many households experienced a reduction or total loss of income for the first time in their lives. People needed quick support and current information, and they turned to ENCAP. Powered by your compassion and generosity, our team quickly pivoted to redesign processes, and offer new routes of service delivery including but not limited to:

- pantry pick-up services for food distribution to seniors.
- remotely, while continuing to serve the community and care for their families.

When a family reaches stability after crisis, they gain hope and a greater sense of wellbeing. The pandemic changed the way we operate and the way people experience community services and resources, and your steadfast commitment to ENCAP's work bolstered our response. In short, your investment changed lives.

#### THANK YOU for your financial support.

Collaboration is at the core of our work to reduce the power of poverty in the community. Together we are emerging stronger and making a meaningful difference. ENCAP is generously supported through the Community Services Block Grant, City of Bellevue's Community Development Block Grant program, USDA's Commodity Supplemental Food Program, Weitz Family Foundation, Omaha Community Foundation, William and Ruth Scott Family Foundation, The Lozier Foundation, Sherwood Foundation, Midlands Community Foundation, Papillion Community Foundation, Bellevue Community Foundation, Millard Foundation, Walmart Foundation, Veridian Credit Union, Main Event Catering, Altrusa International of Bellevue Foundation, Veteran Support Association, Inc., and private donations from individuals and community groups.

ENCAP established an emergency helpline to ensure continued access to emergency rent. utility, disaster assistance, and ongoing support services by phone versus in-person. Utilized our fleet of vehicles in collaboration with community partners to begin door-to-door food delivery services for families with children, mobile pantry events, and drive-through

Formed new partnerships to increase the efficiency and broaden the impact of our work. Hired several additional staff, provided essential staff with hazard pay, enhanced benefits offered to part-time employees, and gave staff additional tools to allow them to work